# Fingertip Quick Start Guide

Transformational Leadership on the most advanced Microsoft Teams application.



### **Table of Contents**

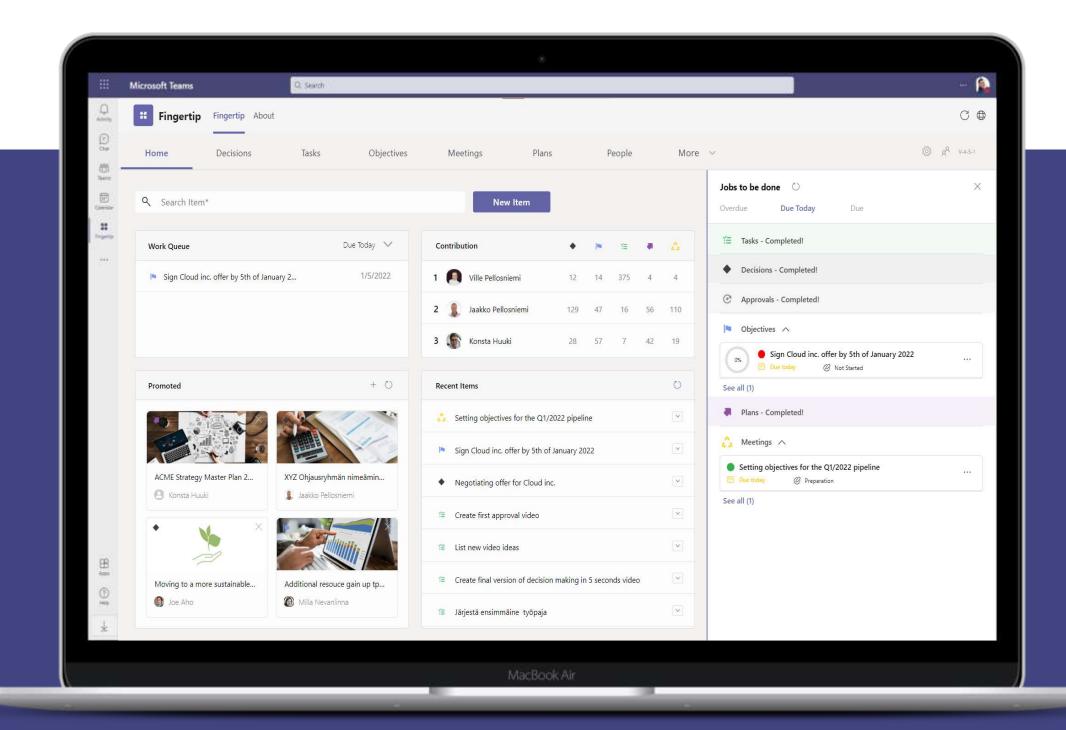
- 1 What is Fingertip
- 2 Getting started
  - 2.1 Add Fingertip to Teams
  - 2.2 Basics
    - 2.2.1 Decisions and Approvals
    - 2.2.2 Tasks
    - 2.2.3 Objectives
    - 2.2.4 Meetings
    - 2.2.5 Plans
- 3 Link summary

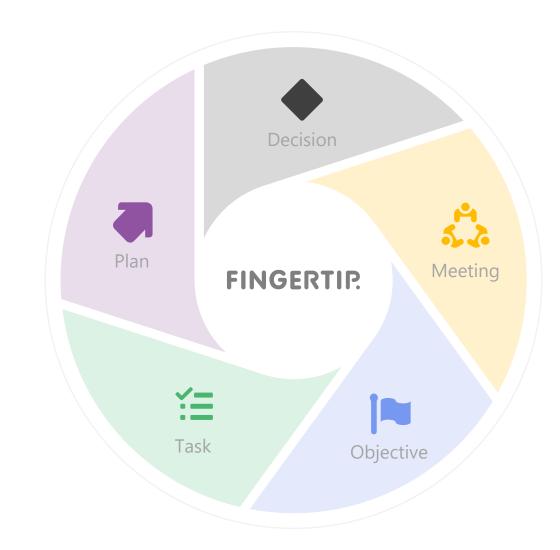




# Easy way to Lead

Coordinate, manage, decide, track, plan, align, collaborate, and set objectives... in one place.







# **Microsoft Teams**

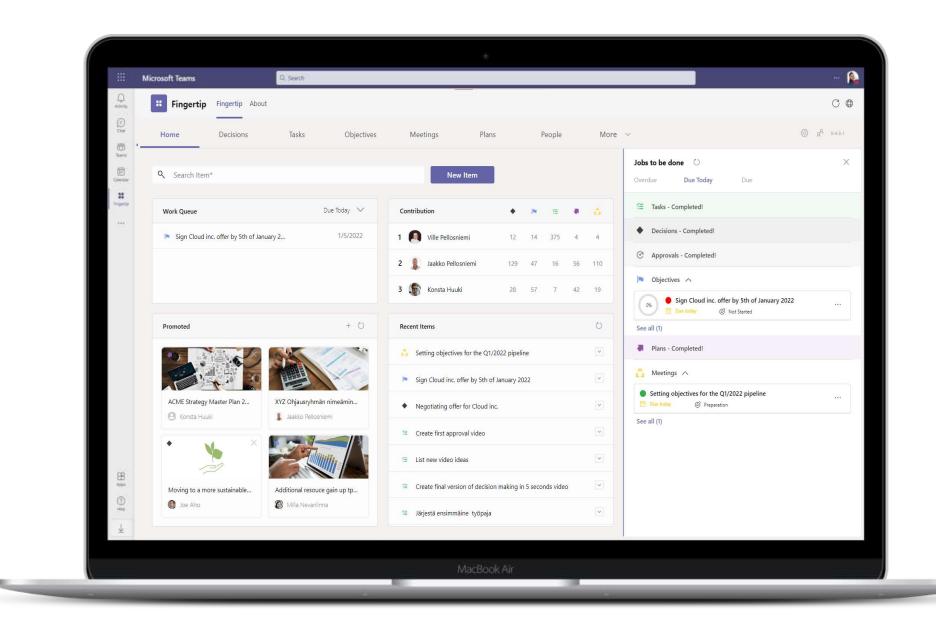
# **Hub for Teamwork**

Meet, chat, call, simple tasks, and co-create with files in one place

# Proof of Value in leading

#### **Become Efficient**

- Faster decision making
- Time to Action reduced
- Time to Re-organization reduced
- Rapidly respond to volatile markets
- Cost of Adoption decreased
- Processes are resilient, compliant and in control
- Remote visibility of productivity
- Empowered organization with collective growth mindset
- Huge amount of data with insightful, analysis being the key differentiator



Earn

1 hour
/ day

8 × Faster Clock Speed

30%
Less overall Reporting

22%

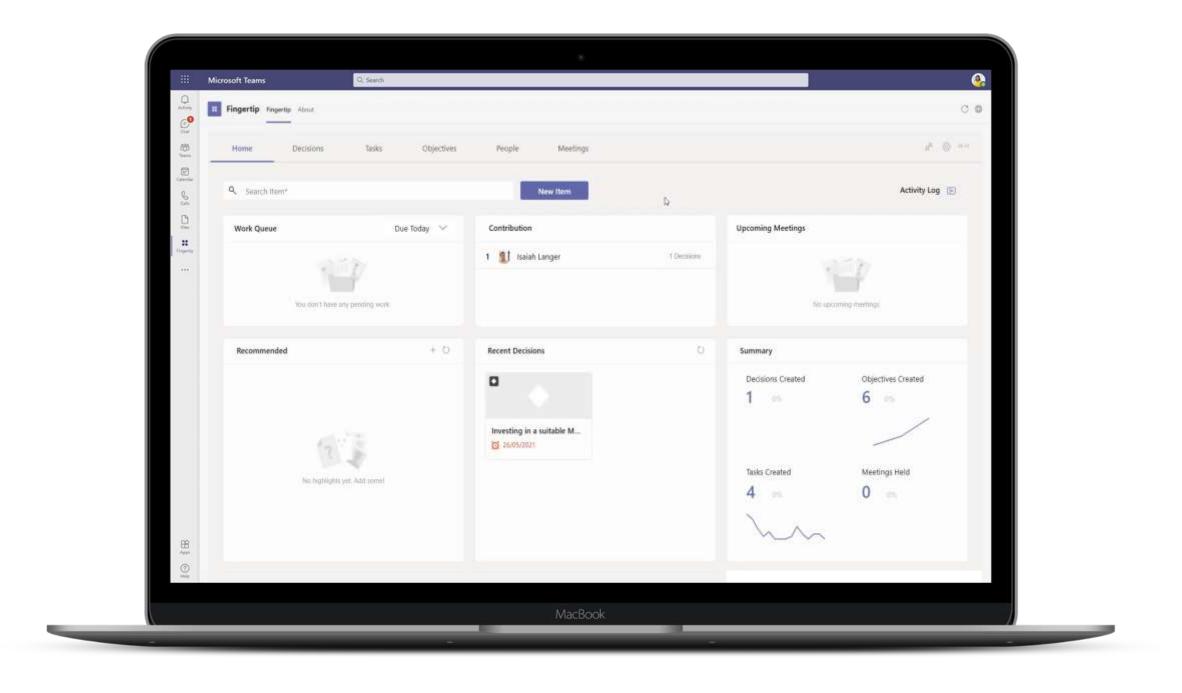
Cost Savings in decision making

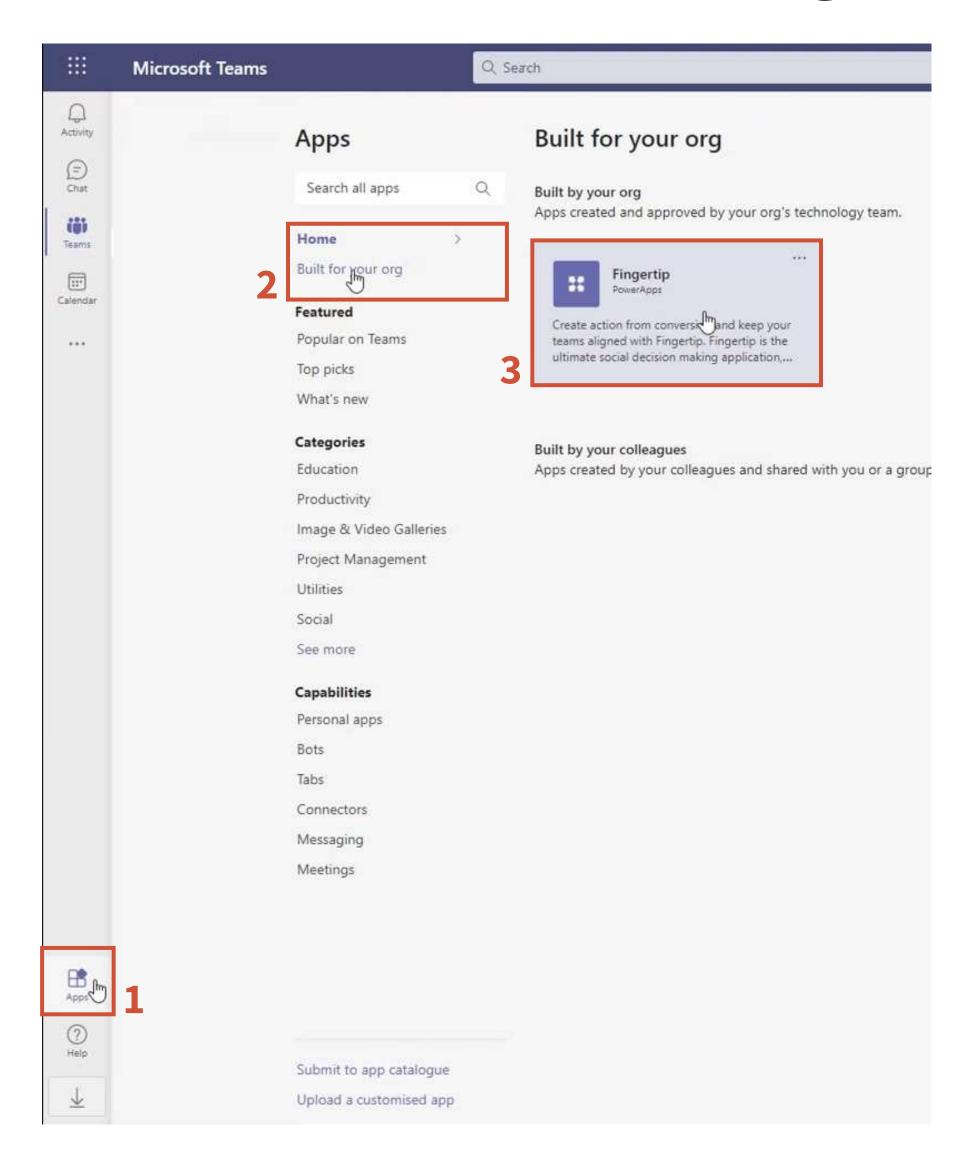
3 ×
Better
Quality
Decisions

41%

Better likelihood to succeed in implementation

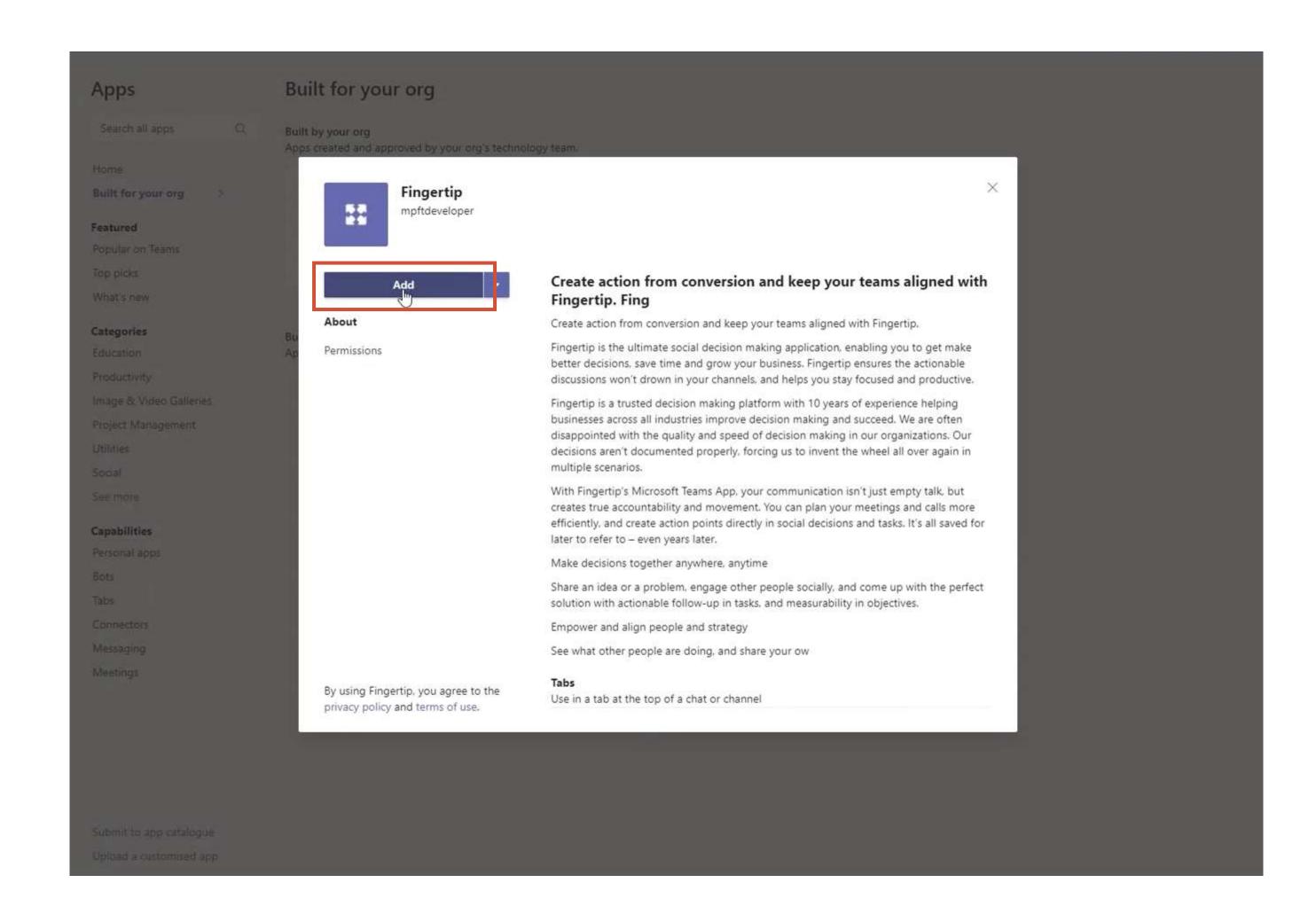






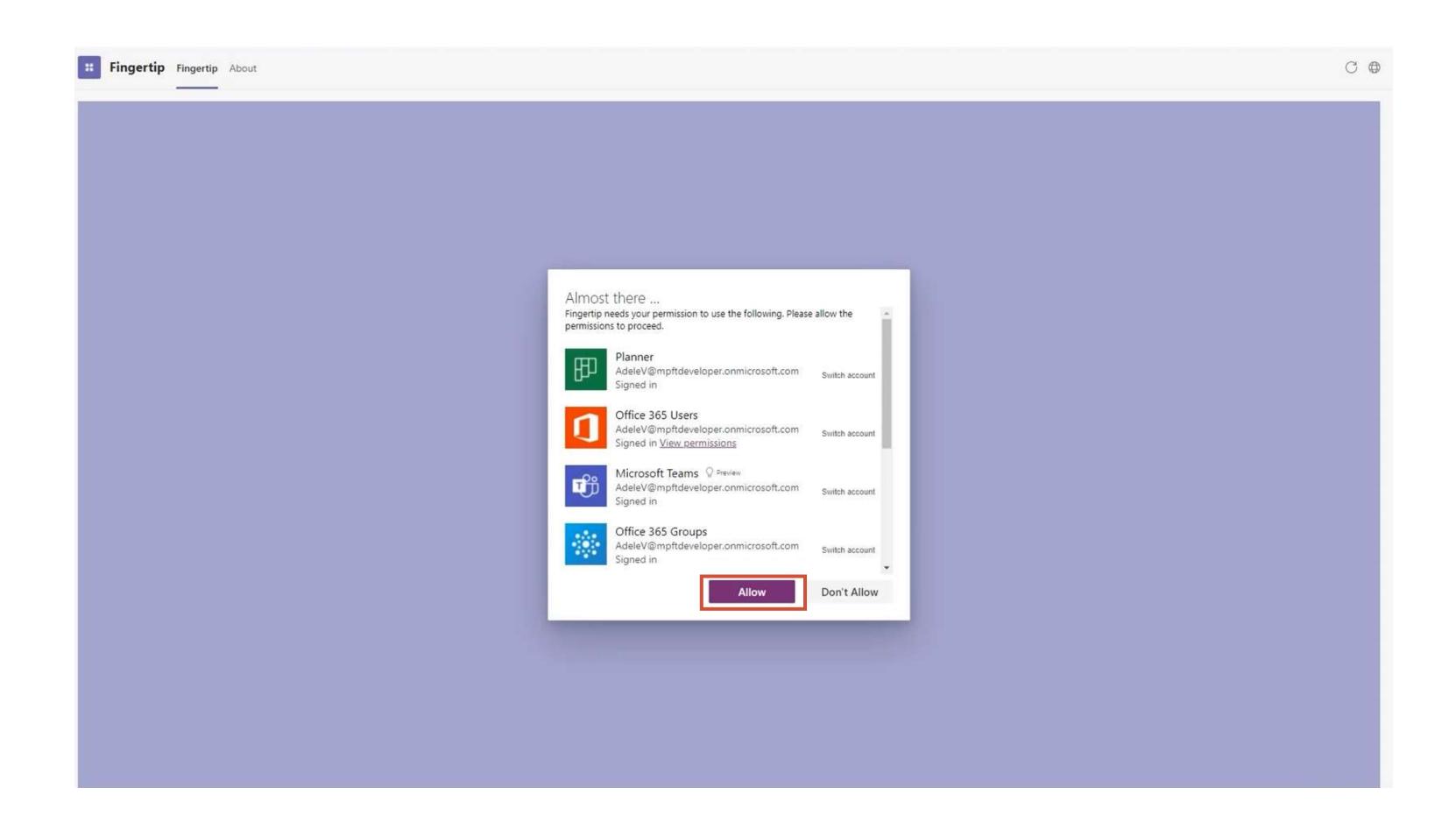
- 1. Start by clicking the apps portal on the bottom-left of your Teams interface
- 2. Select "Built for your org" to see all the applications enabled for your organization
- 3. Open Fingertip from the list





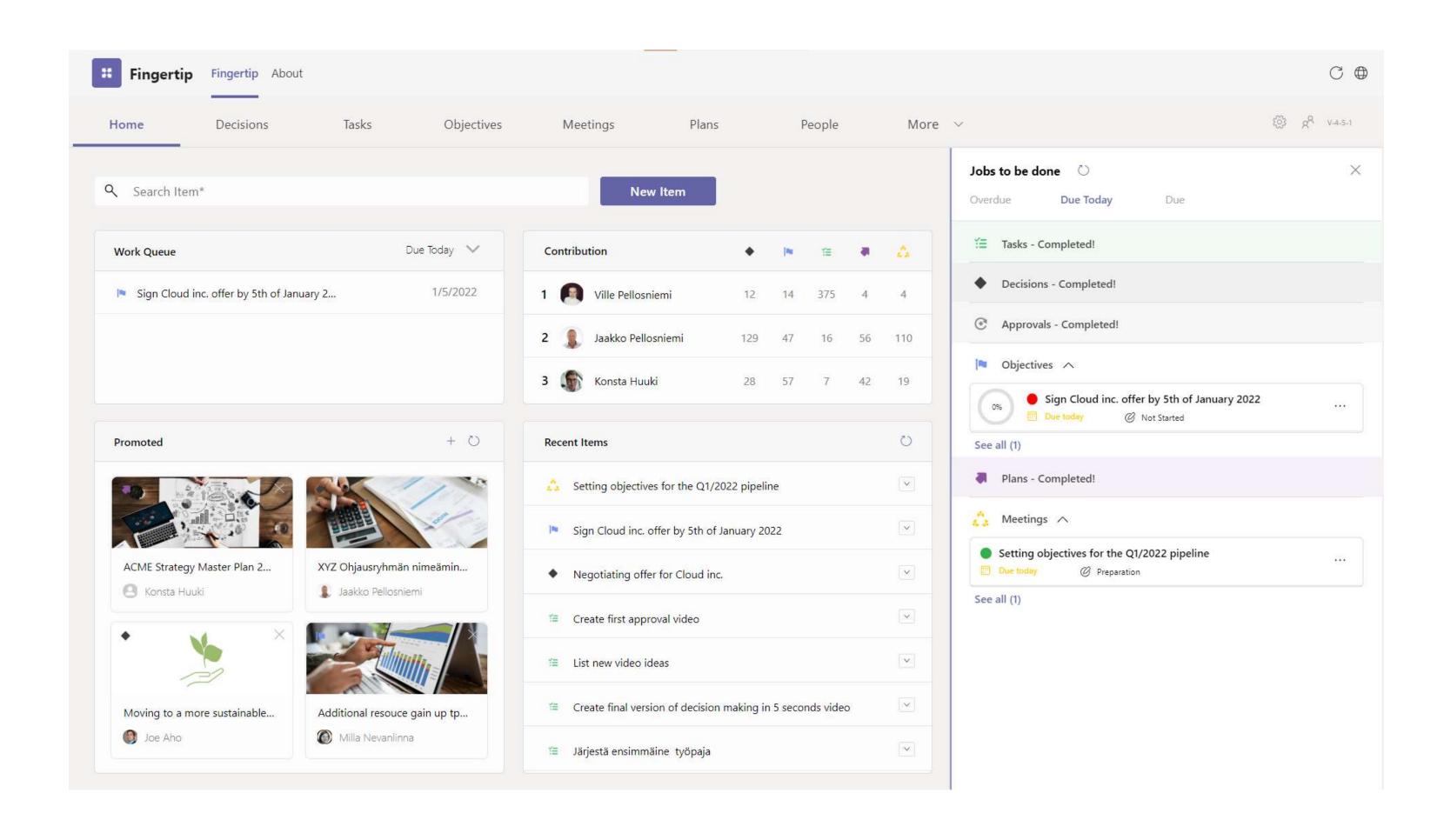
4. Select "Add", if you are opening Fingertip for the first time This should say "Open", if you've opened Fingertip earlier





11. You need to allow Fingertip access to other Microsoft programs or it won't work properly. Click "Allow".

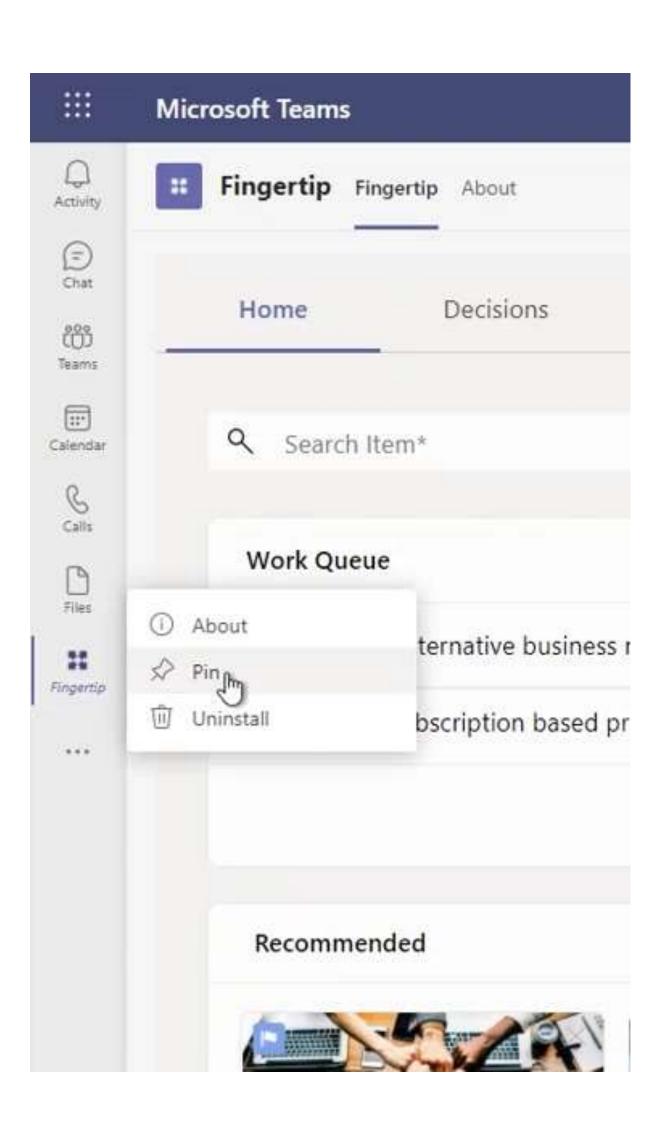




12. Success! After a loading screen, you will be redirected to your Fingertip front page. Be patient, the first load may take up to a minute.



# Pin Fingertip to your interface



Before anything else, we suggest you pin Fingertip to your Teams interface by

- 1. Right click on the Fingertip icon
- 2. Select "Pin" from the popup menu

Note: If the menu says "Unpin", Fingertip has already been pinned.



# Basics

- How to add Fingertip to your Microsoft Teams interface
- How to add Fingertip to a Teams channel as a tab
- Using the Fingertip Home Page







# Decision making & Approvals

- Example decisions:
- Which supplier to choose?
- Do we allow a refund?
- Should we invest in X?

# DECISION.

#### Fingertip gathers all the phases of decision making into one process.

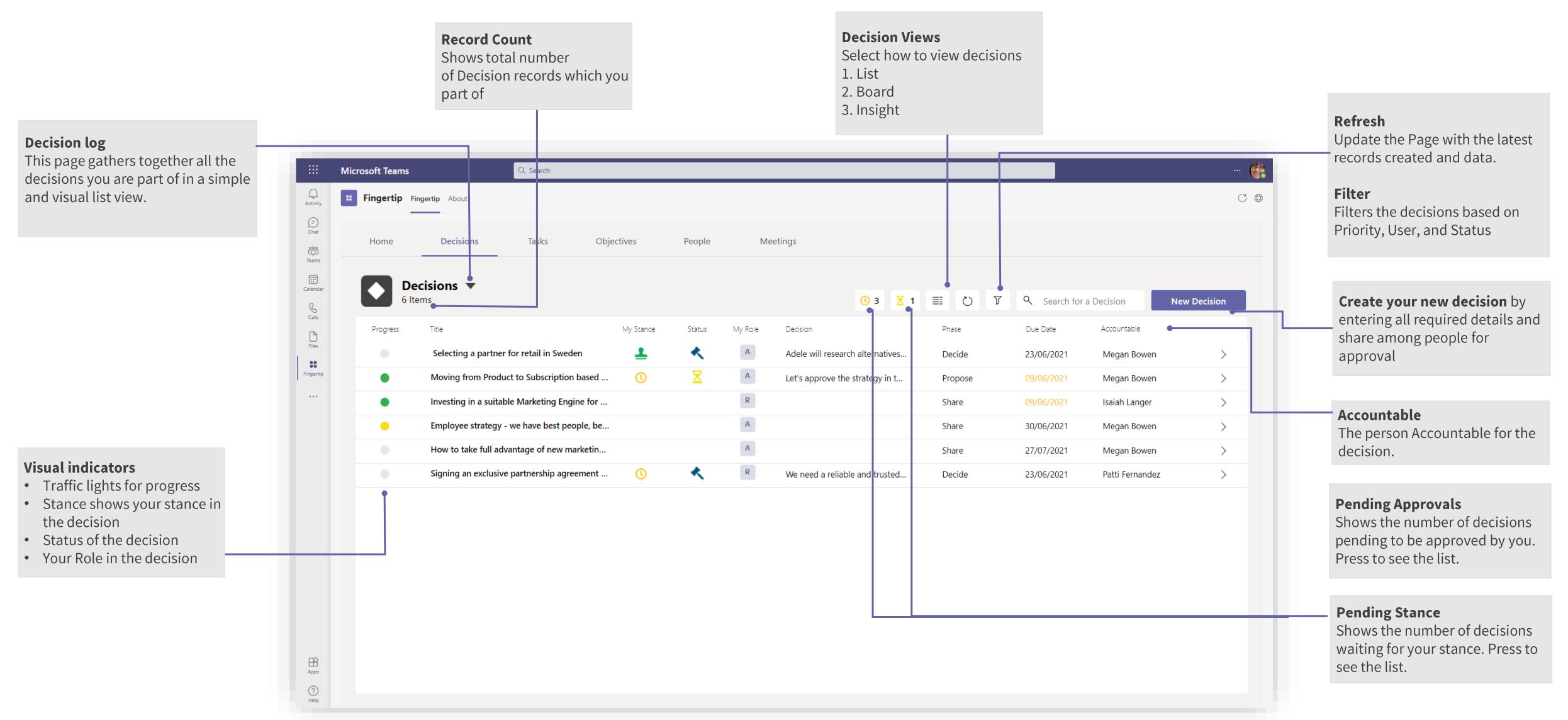
- Write a problem statement, propose, decide and execute
- Use Responsible role to gather the right stakeholders together
- Document, create an audit trail and allow transparency with purpose
- Solve many types of problems flexibly with a documented, agile method.
- Include tasks, files or links to other systems





### **Elements of the Decisions Tab**





FINGERTIP.



# The Decision record page insights



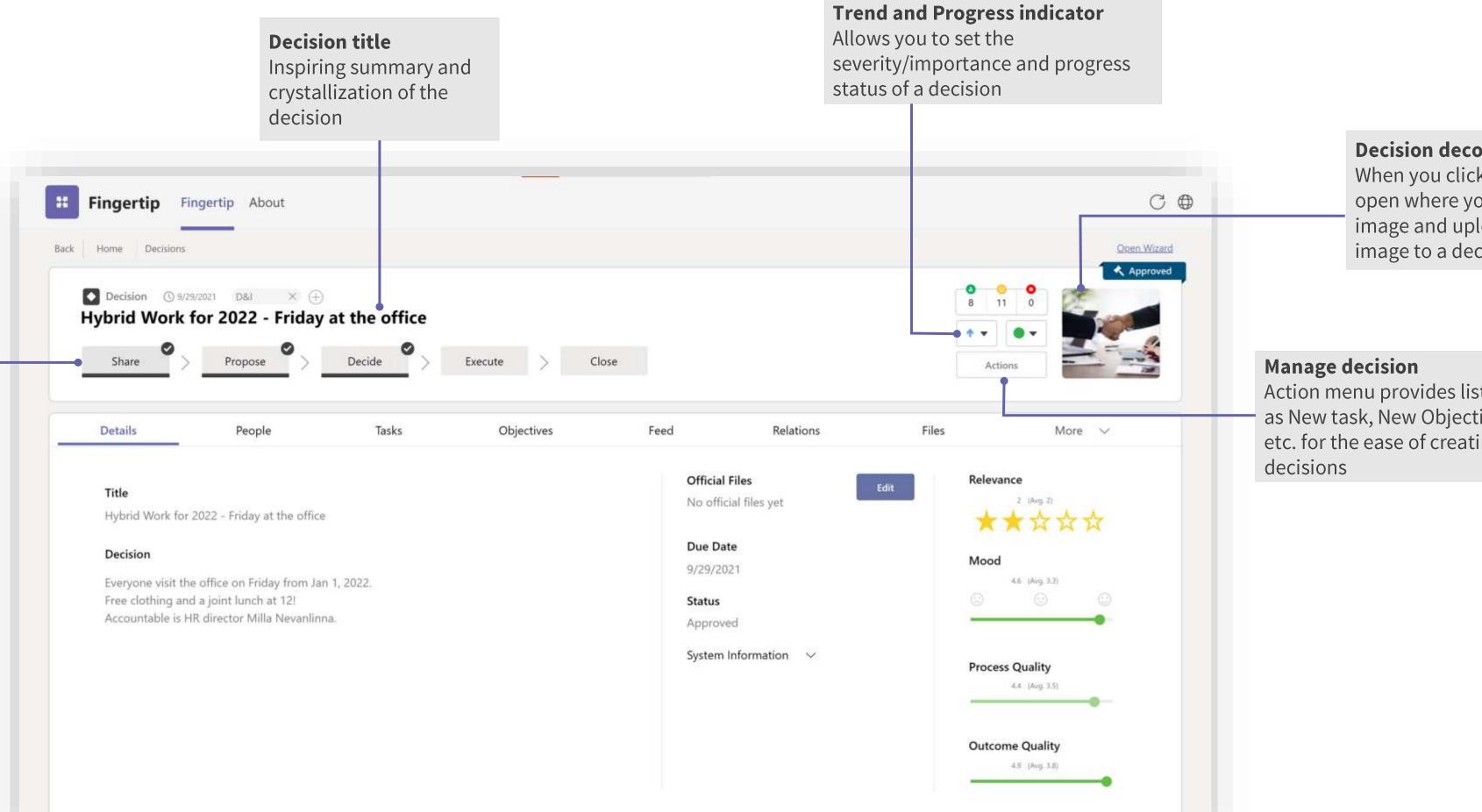


We've created and shared the decision with everyone. Exciting! They will be notified that there's a new decision in town. When we are happy with our decision proposal, we can share it and ask for opinions!

**Share**: Involve stakeholders & collaborate.

**Propos**e: Gather the Stances **Decide**: Make the decision. Decide! **Execute**: Complete the required tasks **Close**: Close when your decision has been

successfully executed



#### **Decision decoration image**

When you click on it a popup will open where you can select the image and upload a decoration image to a decision

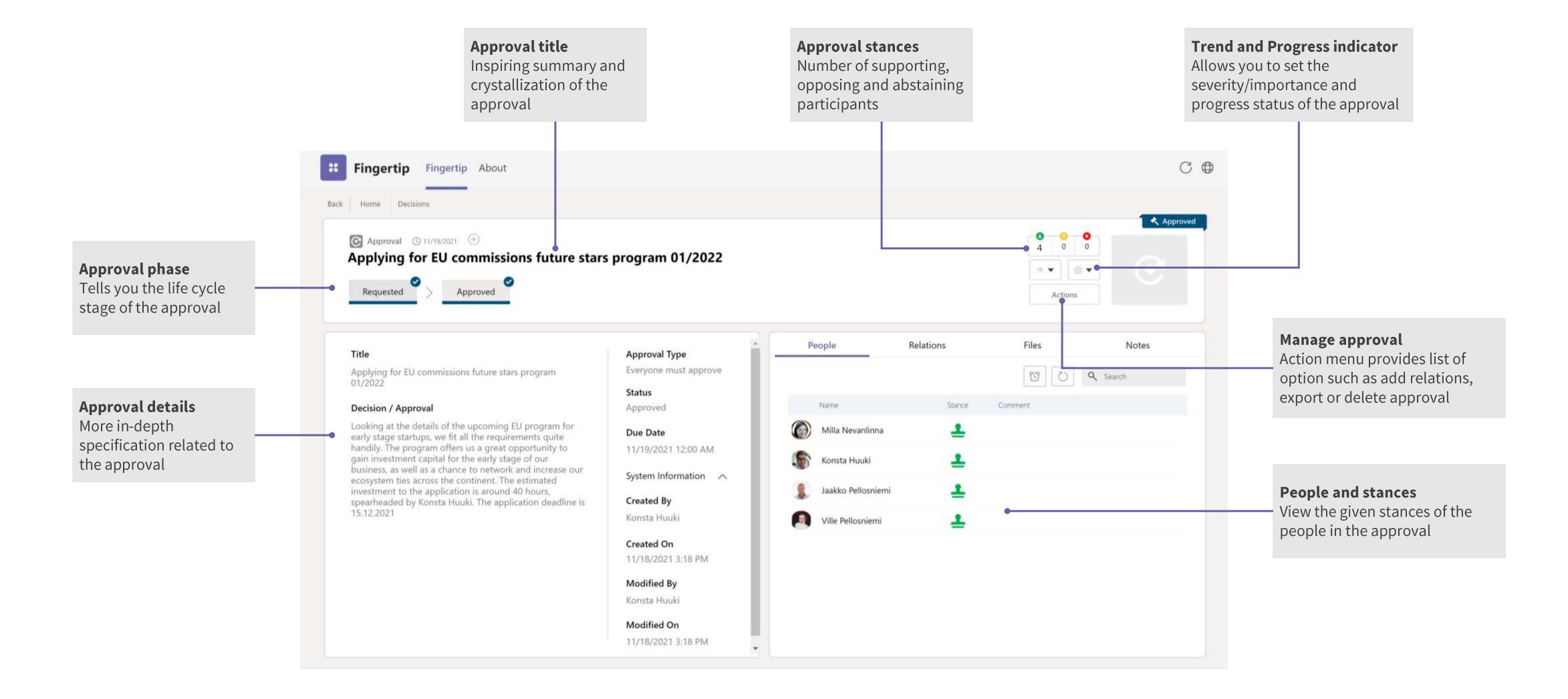
Action menu provides list of option such as New task, New Objective, Add people etc. for the ease of creating records inside





# The Approval record page insights





# Decision Making – help materials

- Introduction to decisions in Fingertip for Microsoft Teams
- Elements of the Decisions Tab
- The Decision record page insights
- How to create a decision
- How to propose a decision
- How to give a stance to a decision
- How to approve a decision
- How to manage tasks in a decision
- How to manage objectives in a decision



# Approvals – help materials

- Elements in the New Approval popup
- Approval record page insights
- How to create an approval





### **!**=

#### **Task Management**

- Example tasks:
- Write invitation to event
- Update terms and conditions
- Create list of defined user personas

# TASK.

#### Something that needs to be done

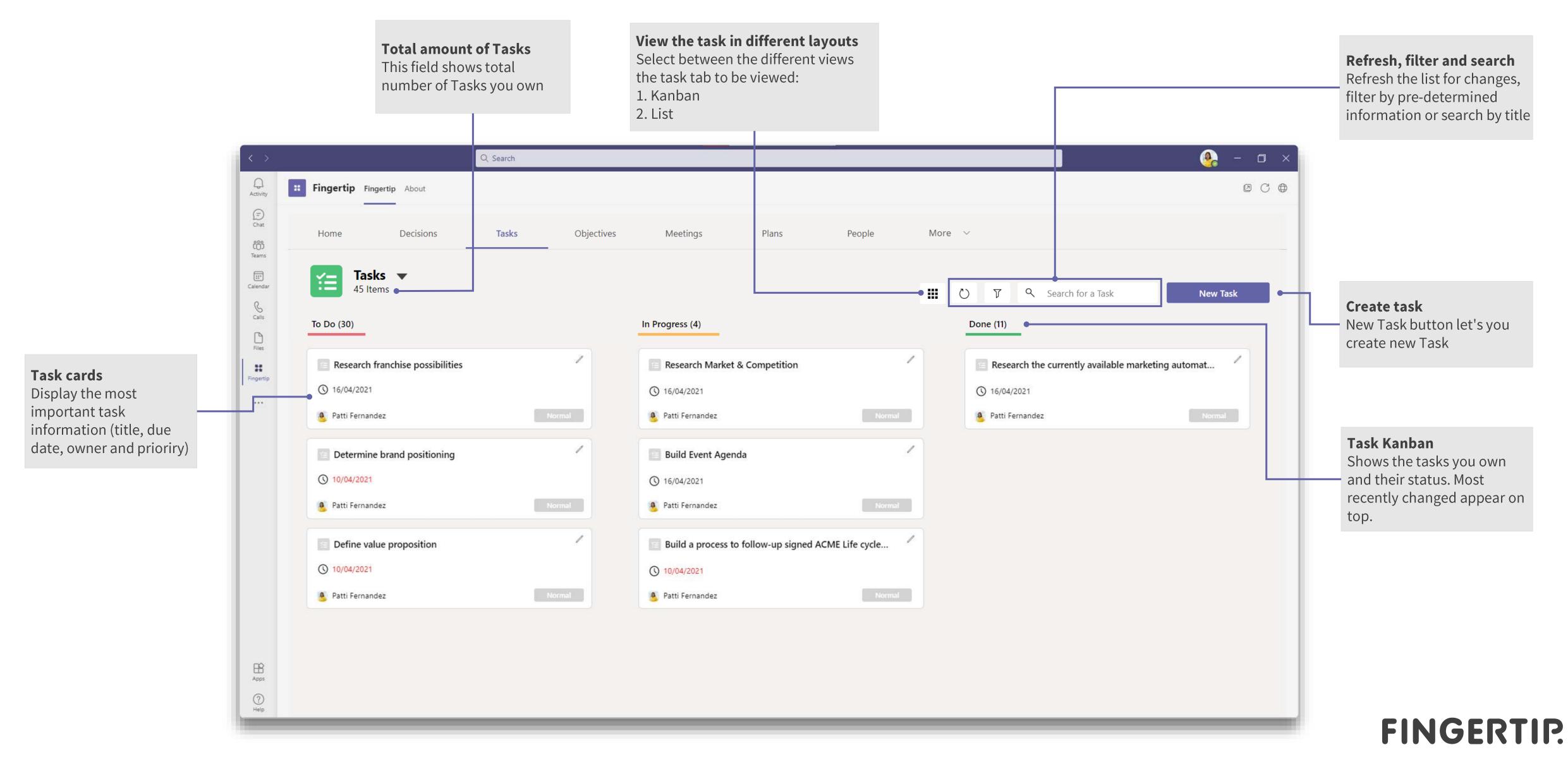
- Assign tasks to yourself or to other users
- Set a due date and follow the execution
- Communicate the status with others with task stages
- Display your tasks on a list or a Kanban board
- Prioritize the most critical tasks





### **Elements of the Tasks tab**





# Task Management – help materials

- Introduction to Tasks in Fingertip for Microsoft Teams
- Elements of the Tasks tab
- Elements of the New task popup
- How to create a task
- How to update a task





### **Objectives**

- Example objectives:
- Become the leading X manufacturer in Y
- Improve customer approval rate by 30%
- Start partnership activities in Z countries

# OBJECTIVE.

#### Ensure focus and alignment with Fingertip Objectives

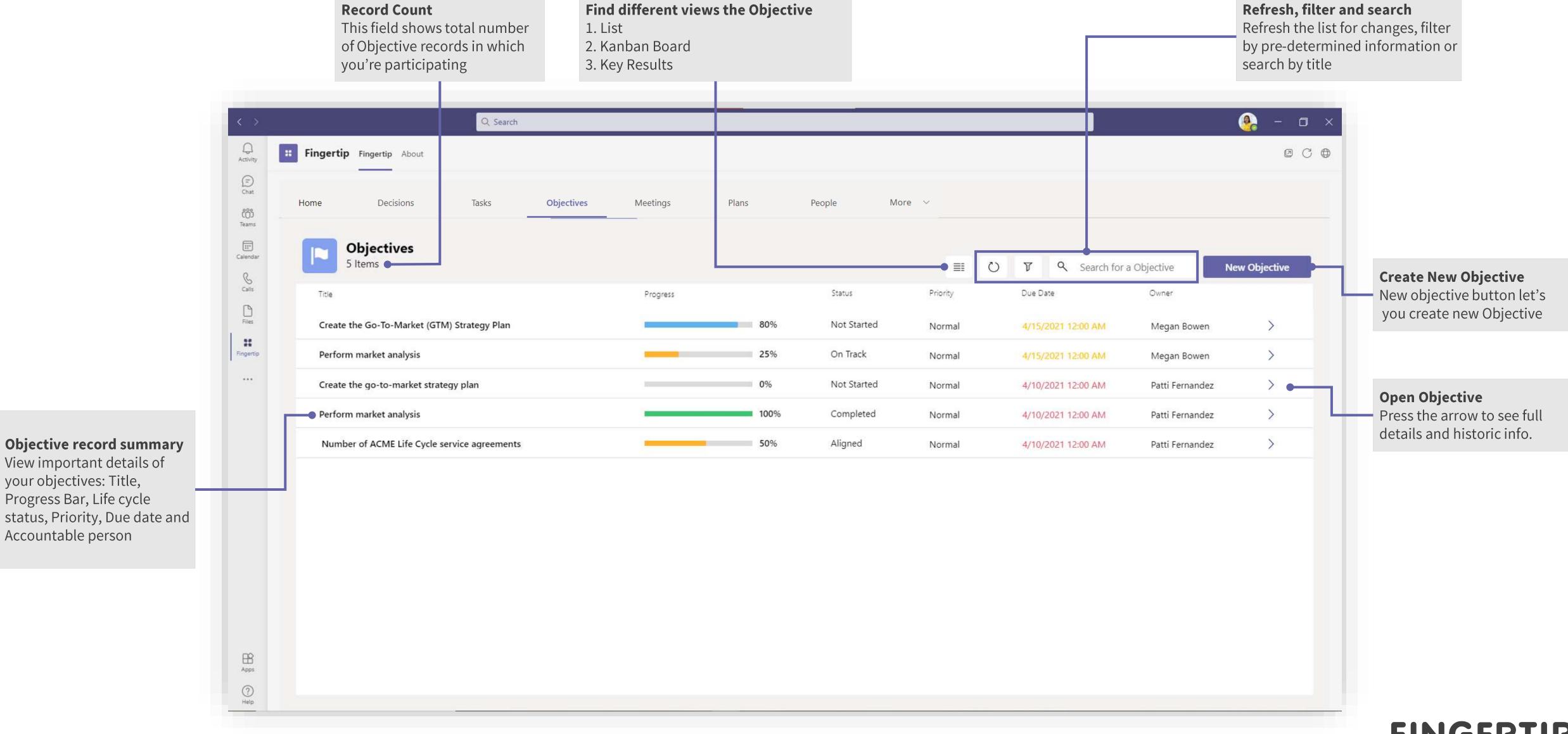
- With Objectives you can create goals that you can prioritize, categorize and discuss.
- Fingertip objectives are numeric, measurable and inspirational goals with high ambitions.
- A comprehensive, holistic system for managing objectives and linking them to daily operations.
- Boost motivation and engagement in employees and increase organizational performance.



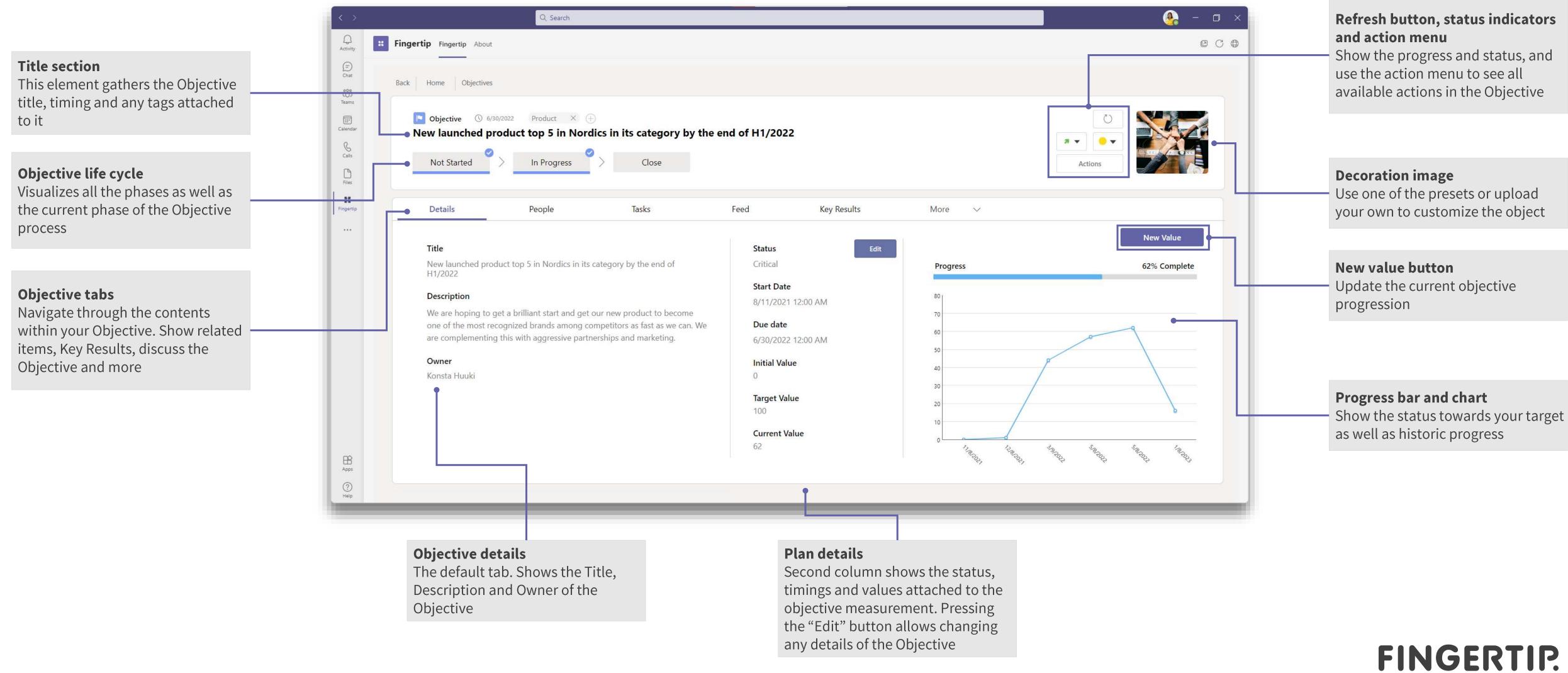


# Elements of the Objective Tab





# Elements in the Objective item



# Objectives – help materials

- Introduction to Objectives in Fingertip for Microsoft Teams
- Elements of the Objective Tab
- Elements in the Objective item
- New Objective popup
- How to create an objective
- How to use key results for an objective
- How to manage tasks in an objective





## 4

### Meetings

- Example meetings:
- Leadership team weekly meeting
- Quality Assurance approval meeting
- Strategy workshop

# MEETING.

#### Make the most of meetings with Fingertip

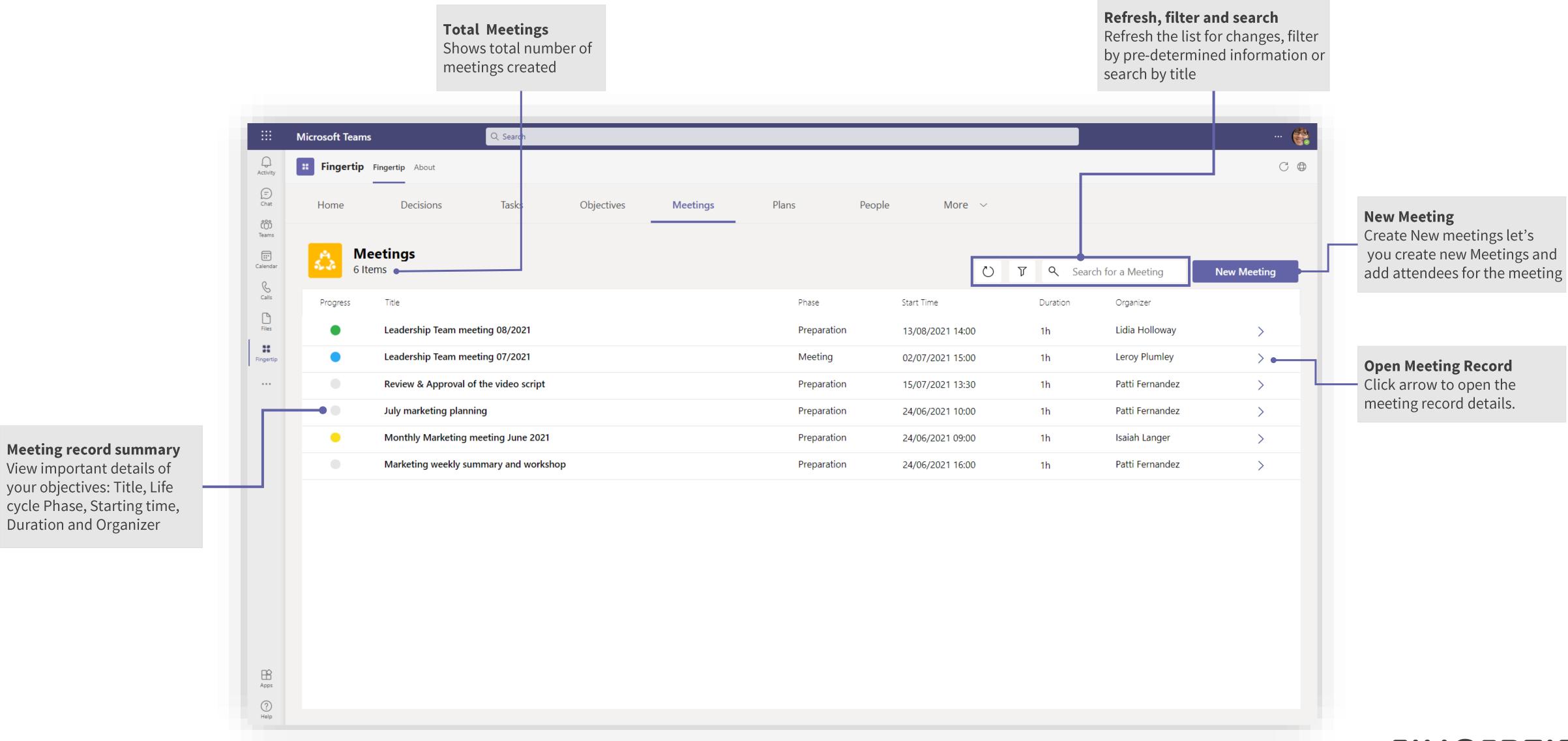
- Create a digital agenda for your meeting, with items tied to concrete tasks, decisions and objectives. Set timing and assign accountability and ensure productivity during meetings!
- Create a calendar invitation linked to your meeting, invite the relevant people and start collaborating asynchronously even before the actual meeting time.
- Document the decisions you make, and the follow-up items you agree on in Fingertip. Create measurable impact out of every meeting!





# Elements of the Meeting tab

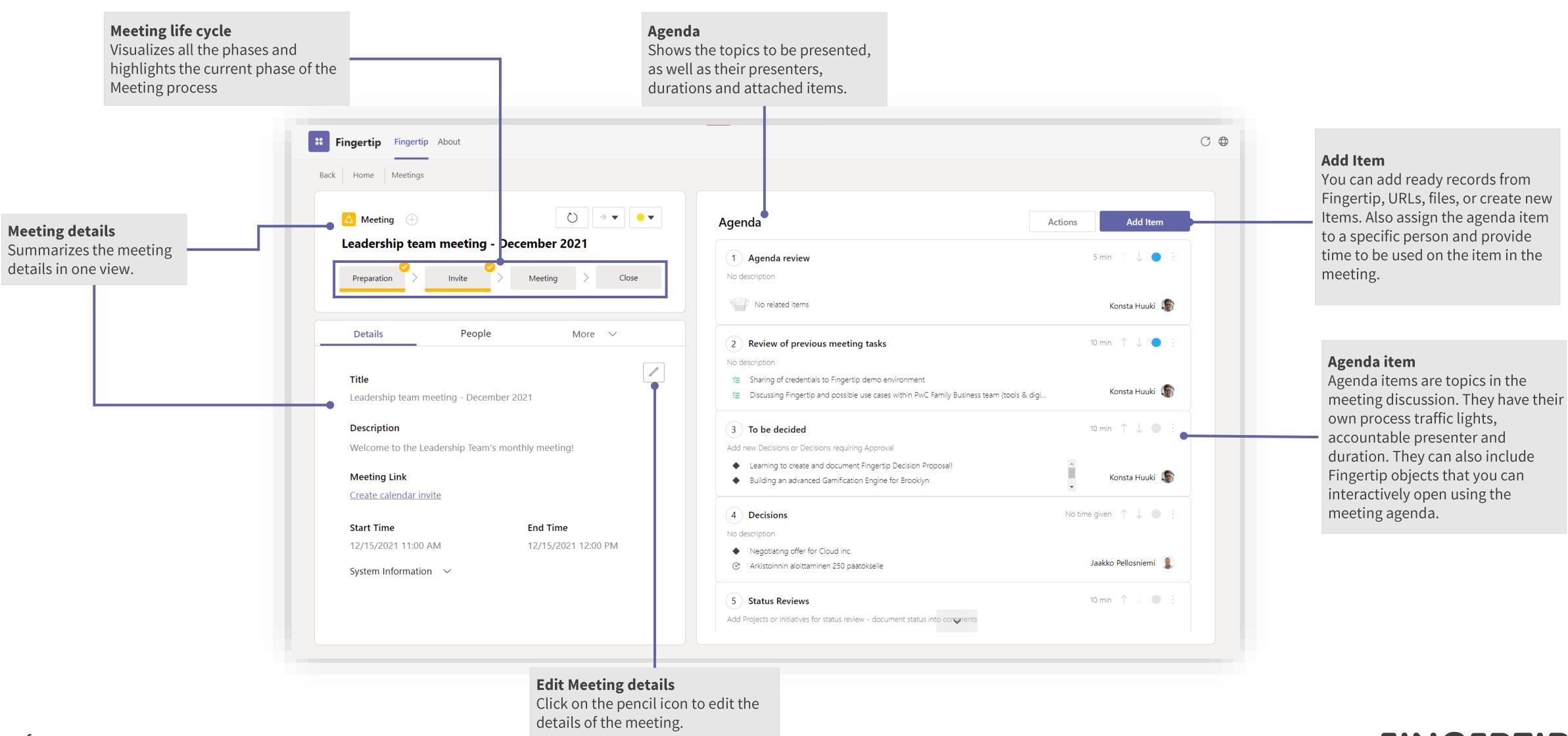






# The Meeting Record page insights





# Meeting Management – help materials

- Introduction to Meetings in Fingertip for Microsoft Teams
- Elements of the Meeting tab
- The Meeting Record page insights
- New Meeting Popup
- New Agenda Item Popup
- How to create a meeting agenda and invitation







### **Planning**

- Example plans:
- Marketing activities 2022
- Product strategy for X segment
- Brand renewal project 2022

# PLAN.

#### Gather items together for projects or structured processes

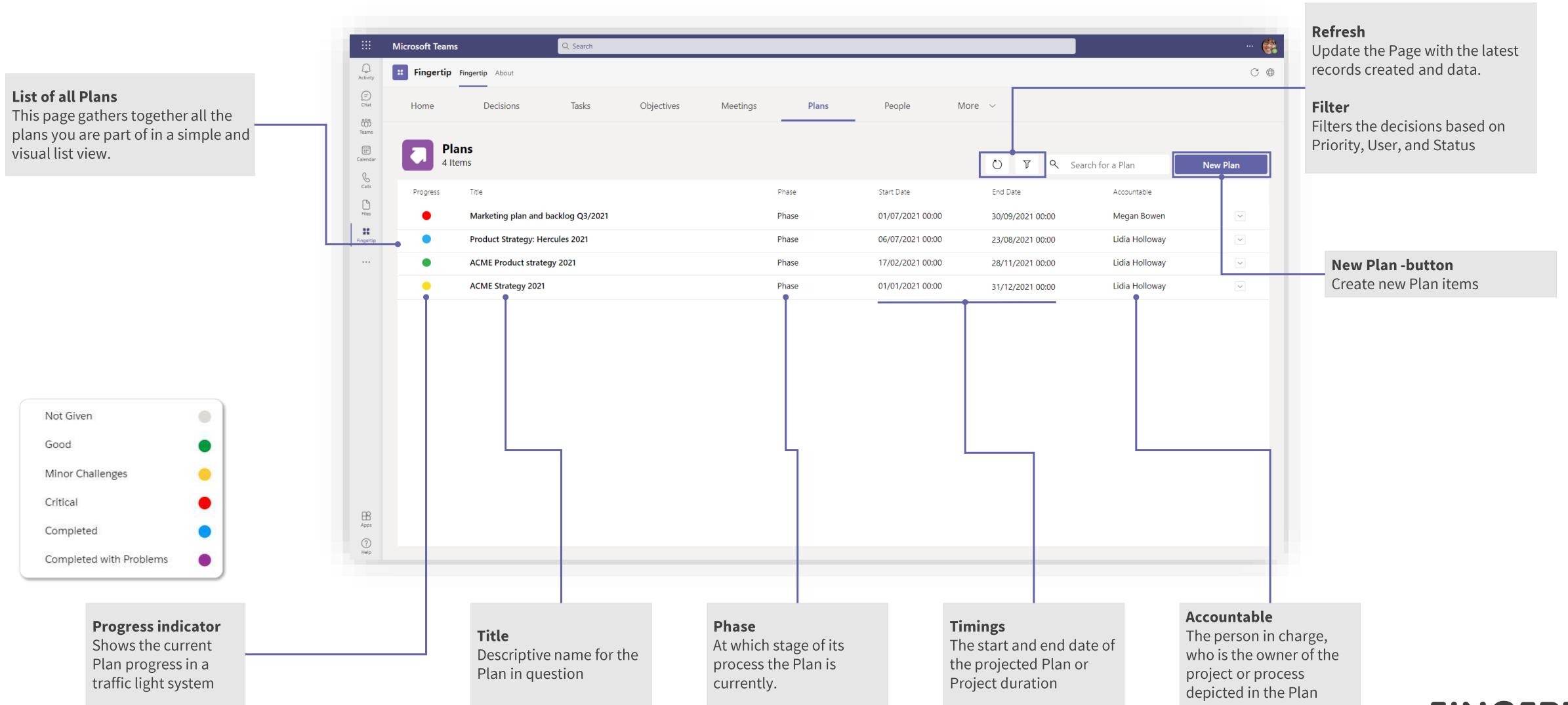
- Create a visual list of items which you can prioritize, categorize and discuss.
- Link any Fingertip Teams items together to create logical paths and an index for your business processes and items.
- Involve the right stakeholders, collaborate transparently, and increase visibility and measurability in your critical projects and portfolios.





### Elements on the Plans tab







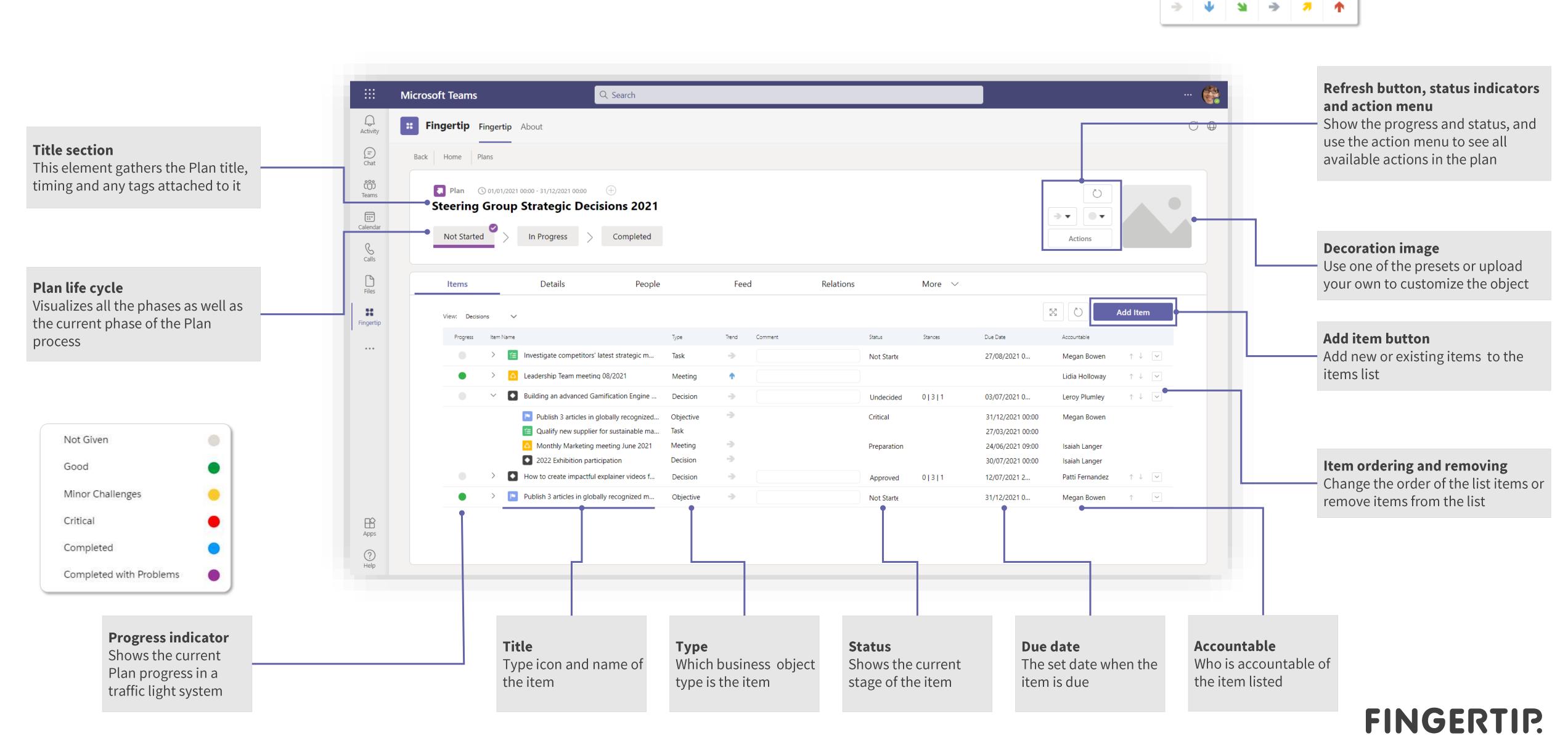
### Elements in a Plan item



Growth

Steady

Decline



# Plans and portfolios – help materials

- Introduction to Plans in Fingertip for Microsoft Teams
- Elements on the Plans tab
- Elements in a Plan item
- New Plan popup
- Add item popup
- How to create a new plan
- How to add existing items to a plan
- How to create new items to a plan



#### Online Guides (1/2)

#### https://help.fingertip.org/hc/en-us

#### **Basics**

How to add Fingertip to your Microsoft Teams interface
How to add Fingertip to a Teams channel as a tab
Using the Fingertip Home Page

#### **Decision Making**

<u>Introduction to decisions in Fingertip for Microsoft Teams</u>

**Elements of the Decisions Tab** 

The Decision record page insights

How to create a decision

How to propose a decision

How to give a stance to a decision

How to approve a decision

How to manage tasks in a decision

How to manage objectives in a decision

#### **Approvals**

Elements in the New Approval popup
Approval record page insights
How to create an approval

#### **Task Management**

Introduction to Tasks in Fingertip for Microsoft Teams
Elements of the Tasks tab

Elements of the New task popup

How to create a task

How to update a task



#### Online Guides (2/2)

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#### **Objectives**

<u>Introduction to Objectives in Fingertip for Microsoft Teams</u>

Elements of the Objective Tab

Elements in the Objective item

New Objective popup

How to create an objective

How to use key results for an objective

How to manage tasks in an objective

#### **Meeting Management**

Introduction to Meetings in Fingertip for Microsoft Teams

Elements of the Meeting tab

The Meeting Record page insights

New Meeting Popup

New Agenda Item Popup

How to create a meeting agenda and invitation

#### Plans and portfolios

<u>Introduction to Plans in Fingertip for Microsoft Teams</u>

Elements on the Plans tab

Elements in a Plan item

New Plan popup

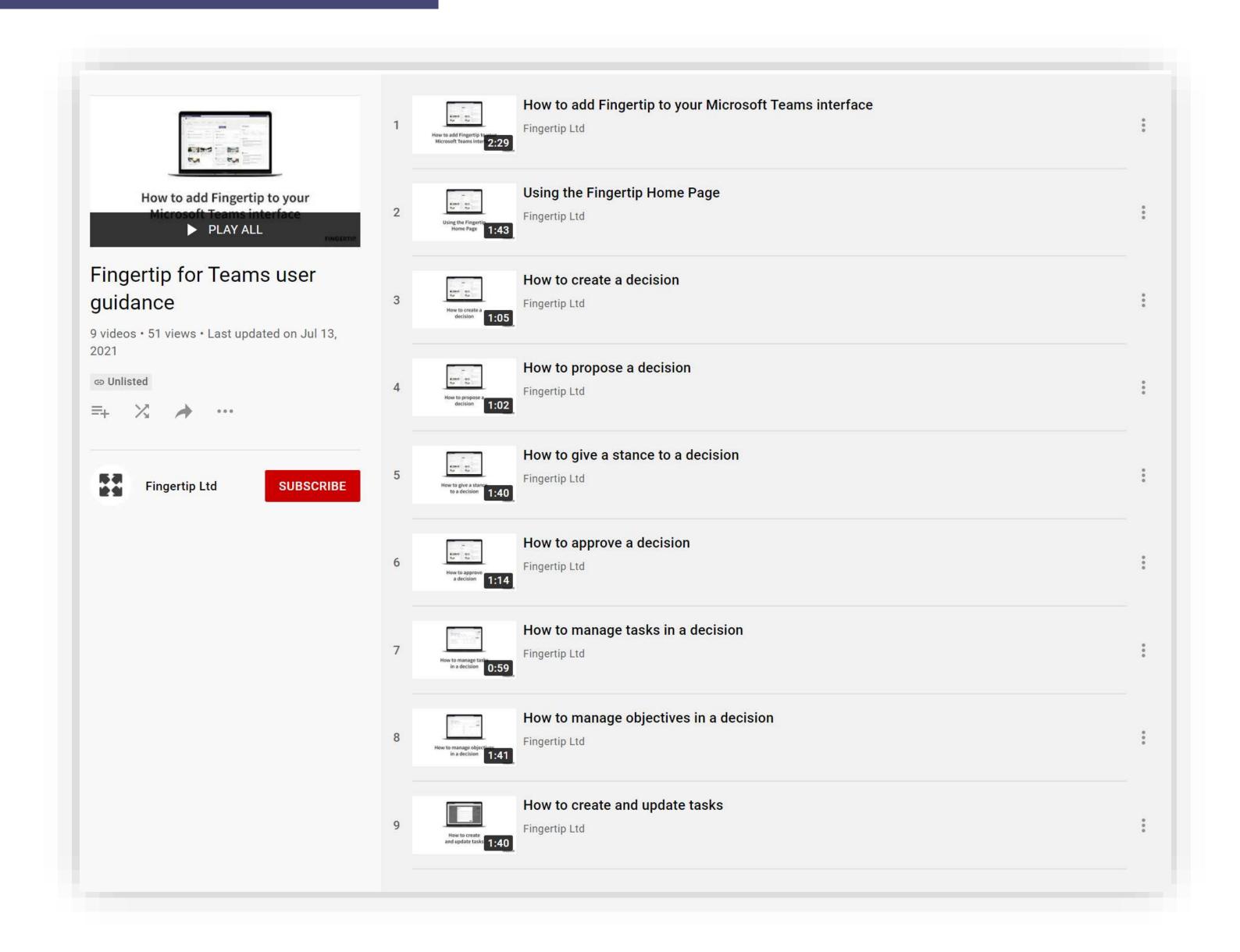
Add item popup

How to create a new plan

How to add existing items to a plan

How to create new items to a plan









Jaakko Pellosniemi Founder

Fingertip Oy jaakko@fingertip.fi +358 40 5011004 www.fingertip.org

Fingertip aids leaders in what matters most, and helps companies like yours to succeed in daily leadership and communication.











